KHYBER PAKHTOON KHWA, PUBLIC SERVICE COMMISSION, PESHAWAR

COMPETITIVE EXAMINATION FOR THE POSTS OF PROVINCIAL **MANAGEMENT SERVICES (BPS-17) 2010**

Business Administration

Max. Marks: 100 Time Allowed: 03 HOURS

Note: Attempt ONLY FIVE questions in all by selecting at least ONE question from each part.

Part-I: Management

- 1. What is 'Scientific Management?' How can it be implemented in public sector service (5+15 marks) providing offices in Pakistan?
- 2. Explain the process and types of organization. What changes are needed in organizational (5+15 marks) structure of public sector in Pakistan to make it more efficient?
- 3. Write a detailed note on role of 'emotional intelligence' in leadership. (20 marks)

Part-II: Marketing

4. What do we mean by a company's marketing environment? Critically evaluate the role of company's external macro environmental factors in success or failure of a company.

(5+15 marks)

- 5. Write short notes on the following:
 - 1. Advertising
 - Public Relations

(10+10 marks)

Part-III: Financial Management

6. Delta motors is considering one of two mutually exclusive projects. Project A requires an initial investment of Rs.200,000 and generates net income of Rs.60,000 every year for the next 5 years. Project B would involve an investment of Rs.300,000 and would return net income of Rs.70,000 every year for the next 8 years.

Required:

Calculate the Net Present Value (NPV) for both the projects.

(20 marks)

- 7. Write short notes on the following:
 - 1. Internal Rate of Return (IRR)
 - Payback Method

(10+10 marks)

- 8. Following is the data for ABC company:
 - Sales/Total Assets

2.5

- Return on Assets
- 6%
- 3. Return on Equity

Current Ratio

9%

2:1

Required:

- 1. Profit Margin
- 2. Debt Ratio

(10+10 marks)